



Gail Davis Bourdon, Director

CALVERT COUNTY OFFICE OF PERSONNEL

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May 29, 2013

To Whom It May Concern:

I am pleased to have this opportunity to write a letter of recommendation for Susan Spangler. I have had the pleasure to work with Susan professionally over the past several years. She has conducted numerous training programs for Calvert County Government, covering a wide range of topics including Change Management, Managing Multiple Priorities, and Stress Management.

Ms. Spangler is a dynamic presenter. She knows her topic and has a phenomenal way of using her enthusiasm and personal energy to engage workshop participants. She is very articulate, humorous and keeps the class on target. Her handouts and booklets are always well developed and professionally designed. I especially appreciate her willingness to discuss the expectations of the county and adapt to the needs of the participants.

Susan continues to receive excellent evaluation ratings. I would highly recommend her as a presenter without any reservations.

If you have any questions, please feel free to contact me at (410) 535-1600, x2740

Sincerely,

A handwritten signature in cursive script that reads "Lawrence Peter Carlson".

Lawrence Peter Carlson
Personnel Analyst I